

SHAPING THE FUTURE



7,500 young people with high care needs are living in aged care facilities. (National Disability Agreement 2010)



700,000 are being cared for at home by loved ones, often with limited support. (Australian Institute of Health and Welfare 2007)

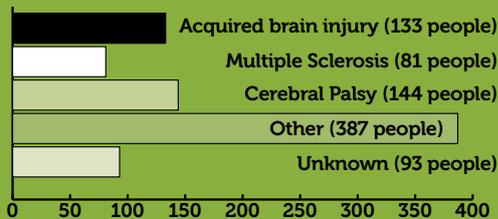
Youngcare Connect

838 new client contacts in 2012-13, an average of **70** new client contacts per month

An average of **30%** of all calls resulted in a referral to relevant state and territory disability services, organisations and community based not for profit organisations

26% of calls were residential requests for Youngcare Apartments, respite and enquiries for other accommodation options

Type of disabilities



Events, fundraising & community support

\$1 million+ raised through Youngcare events



1200+ event attendees & participants at Youngcare events

\$325,000+ raised through community & beneficiary events

245+ registered volunteers across Australia

\$350,000+ raised through fundraising appeal activities

Reach through Media (TV & print)
TOTAL: 28,175,062

Reach through Facebook
TOTAL: 2,547,706+

Land granted TOTAL: 5,230m²

At Home Care Grants

Since 2009 **over \$1 million** has been paid to 217 recipients

112 grants were distributed in 2012-13

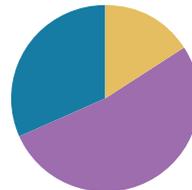
Across all four grant rounds in 2012-13, a total of **\$550,000** was made available yet \$2,352,000 was requested

Granted Total requested \$



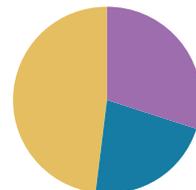
Over 4,900 hours of respite delivered

Queensland funding allocation
October 2012



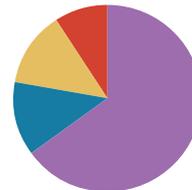
105 applicants totalling \$742,984
19 successful

Victoria funding allocation
February 2013



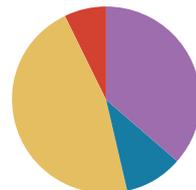
62 applicants totalling \$470,956
23 successful

Queensland funding allocation
March 2013



64 applicants totalling \$391,064
23 successful

NSW funding allocation
April 2013



106 applicants totalling \$747,372
30 successful

Equipment Home modifications Respite Other

Government engagement

Briefed **40+** state and federal parliamentary members across Queensland, New South Wales & Victoria



Briefed all disability Ministers, Parliamentary Secretaries and Shadow Ministers in Qld, NSW, Vic and Federally

Two Youngcare residents co-authored a National Disability Insurance Scheme Submission which was presented to the NDIS Senate Committee hearing in Canberra in March

YOUNGCARE ANNUAL REPORT

2012-2013



Apartment resident
Ricky Schroeder

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Sinnamon Park
resident Deborah Kaye
at home in her Apartment

THE ISSUE

RIGHT NOW, OVER 7,000 YOUNG PEOPLE WITH HIGH CARE NEEDS ARE LIVING IN AGED CARE FACILITIES*, SIMPLY BECAUSE THERE ARE FEW ALTERNATIVES.

**(National Disability Agreement 2011-2012)*

A FURTHER 700,000 ARE BEING CARED FOR AT HOME BY LOVED ONES*, OFTEN WITH LIMITED SUPPORT.

**(Australian Institute of Health and Welfare 2007)*

For young people living in aged care, statistics show that:

44% will receive a visit from friends
less than once a year

34% will almost never participate in community
based activities such as shopping

21% will go outside the home
less than once a month

*(Di Winkler et al Winkler, D., L. Farnworth,
et al. 2006, Australian Health Review)*



OUR BELIEFS AND MISSION

Every young person deserves to live a young life, regardless of their care needs. Aged care is NO place for a young person. We work to get young people out of aged care by providing choice in care and housing options. We bring choice, independence, dignity and hope to young people with high care needs, their families and carers.



Shevaune – our inspiration

TRIBUTE TO OUR INSPIRATION: SHEVAUNE

In August 2012, we celebrated the life and legacy of our inspiration, Shevaune. It was through Shevaune and her family's struggle to find dignified and age appropriate care and housing who inspired the formation of Youngcare.

Shevaune took a stand to say that aged care is no place for a young person. She bravely shared her story with Australia, and through her courage and strength, she helped to pave the way for change.

It was because of her spirit and inner strength that her story touched the hearts of thousands of Australians. She brought the issue of young people living in aged care to the attention of the community, government and business, and with their support and encouragement, the first Youngcare Apartments were built in 2007.

Her wisdom, compassion and personality will be greatly missed, but not forgotten. We will not forget where we came from, and we will make sure that change continues for young people with high care needs. Shevaune showed the country that change is possible in our lifetime and her legacy will live on.

GOVERNANCE



BOARD MEMBERS

David Conry
Chairman and Co-Founder
(resigned 27 June 2013)

Nicholas Bonifant
Board Member and Co-Founder

Matthew Lawson
Board Member and Co-Founder

Mark Foley
Executive Board Member and
Chief Executive Officer

Nic De Luca
Board Member
(appointed non-executive Chairman
as of 27 June 2013)

Paul McLean
Board Member

Peter Hudson
Board Member

Kylie Blucher
Board Member
(appointed 27 June 2013)



EXECUTIVE TEAM

Mark Foley
Chief Executive Officer
(appointed 23 August 2012)

Anna Cox
General Manager of Strategy and Research
(Acting CEO 1 July 2012 until 22 August 2012)

Kathy Packenas
Marketing and Communications Manager

Nicola Leggo
Finance Manager

Simon Harris
Fundraising Director

Tim Hellyer
Development Manager

Bronwyn Glass
Events Manager

NOTE FROM THE CEO:

MARK FOLEY



Since taking over as Youngcare CEO in August 2012, I have been proud to oversee the work that has been achieved this financial year.

Youngcare has made great strides to create change for young Aussies with high care needs, their families and carers. This change has only been made possible thanks to the enormous support from the community, business and government, as well as the passionate team I lead.

At Youngcare, we are passionate about what we do. While our cause is serious, we don't take ourselves too seriously and are able to deliver innovative and tangible solutions to help solve the issue of young people living in aged care. The issue is enormous, yet we work as a team knowing that through a combined effort, it is one which can be solved in our lifetime.

We are fortunate to have a group of strong corporate partners who use their expertise and influence to work with us and support our programs. As well as our corporate partners, community support has been the backbone of our work since the beginning. Through grassroots events and awareness, they are able to spread the word about the issue we fight for.

I am proud of the work we have achieved this year, and look forward to seeing our programs, reach and impact expand over the coming years. I am pleased to present our Annual Report 2012-13 and trust you will enjoy seeing the difference you have helped to make.

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KNOWING THAT THROUGH A
COMBINED EFFORT, IT IS ONE
WHICH CAN BE SOLVED IN
OUR LIFETIME.

NOTE FROM THE OUTGOING CHAIRMAN: DAVID CONRY



Youngcare Co-Founder and outgoing Chairman David Conry (right) with incoming Chairman Nic De Luca (left) and Sir Richard Branson

As I reflect on my final year as Chairman and Director of Youngcare, I look back on some momentous achievements. Since the organisation's launch on July 29 2005, and the 18 months of work prior to that, Youngcare has been a major part of my life.

My passion came from the need to address a wrong. To support those with high care needs. To support those living in aged care before their time. To support those at risk of doing so. To support those families and friends of loved ones with complex care needs. And to support those whose voice had not been heard for so long.

My passion comes from being committed to those who have committed to the cause.

Individuals of all ages and from all walks of life.

Businesses of all sizes and from all markets.

From governments at all levels, and all sides. And particularly individuals within government who committed to supporting our vision and its principles.

My passion came from my desire to ensure Shevaune was cared for in the best possible place in the world. For her to be given the opportunity to live with dignity, and to live a life she deserved, given her circumstances. To be surrounded by the love and care that she deserved yet never demanded. To feel safe and at ease when she left us last August. The legacy of her wonderful life is the creation of Youngcare and what it has delivered for so many already, and what she has influenced more broadly.

In eight years, we've achieved so much, a snapshot of which is included in this year's report.

RULES FOR HAPPINESS:
SOMETHING TO DO,
SOMEONE TO LOVE,
SOMETHING TO HOPE FOR.

I'm very happy to announce that incoming Youngcare Chairman, Nic De Luca, is a long-term supporter and extremely committed to the cause. Nic is the founder and Managing Director of De Luca Corporation, one of Queensland's most successful construction and development companies. Nic has been a part of the Youngcare family since inception, and has been an active supporter for many years and is committed to ensuring that "we never forget where we came from."

I, along with co-founder Simon Lockyer, will act as an Honorary Trustee of Youngcare, as will other co-founders in the future.

I believe the time is right to hand over. My promise to Shevaune to ensure she was looked after until the day she died: my commitment to establishing an organisation that is loved, owned by the community and a powerful advocate for innovative change, has occurred.

It is in great hands now, after making some necessary changes; it is well run and has a great vision for the future. If there was ever a time to hand over to a new set of hands, it is now.

Thank you to the Board of Youngcare and to all of the staff, past and present. Their commitment is to the cause, and to bettering the life of young people with high care needs. The work you do is so important and because of you, people's lives are better.

To Wesley Mission Brisbane, who committed to supporting our vision from day one: without you, we would not have achieved what we were able to achieve, and the care of the Youngcare residents would not be as good as it is. And to St Vincents and Mater Health for also embracing our vision in Sydney.

I want to thank you all for the support you have given me, and to Youngcare. I hope you all feel that in whatever way you have connected with

Youngcare and the cause, your connection has enabled the formation of an organisation of real value. It has to remain connected to you to ensure its power remains current. There is so much more work to be done.

My thanks to my family and friends who never wavered in their support of me or their support of the vision of Youngcare. Without your support, I could not have got through the really tough moments, and there were quite a few.

I want to thank Nick Bonifant, Mathew Lawson and Simon Lockyer, whose friendship cannot be measured or questioned; the extraordinary gesture of supporting me in co-founding Youngcare is remarkable and testament to who they are as people. Great people. Great Australians. What they did, people will never really realise or understand. The amount of work they put in was remarkable and I will never be able to truly thank them or repay them.

With their support through Youngcare I was able to fulfil my promise to care for Shevaune until the end of her life. It enabled me to forge a new life with my wife Natalie and sons Charlie, Joseph and Samuel.

There is no "normal". As much as people expect it for themselves, and apparently sometimes for others. The creation of Youngcare is a lesson, that there is no normal - just a life that needs to be lived and for that, you need good friends, a loving family, and a will to live it.

As I said the night of our launch, the Rules for Happiness are:

Something to do,
Someone to love,
Something to hope for.

Thank you all for your support and I ask you to continue to support Youngcare to ensure our work lives on.



The Sydney Opera House lit up red to shine a bright light on young people living in aged care

THE YEAR THAT WAS

THE 2012-13 YEAR SAW YOUNGCARE TAKE GREAT STRIDES IN RAISING AWARENESS ABOUT THE ISSUE OF YOUNG PEOPLE IN AGED CARE, PROVIDING SUPPORT AND ASSISTANCE TO YOUNG PEOPLE WITH HIGH CARE NEEDS AND THEIR FAMILIES, AND CONTINUING RESEARCH INTO A REPLICABLE AND VIABLE MODEL OF CARE AND HOUSING.

HIGHLIGHTS

- The future for young people with high care disabilities and their families changed forever when the National Disability Insurance Scheme (NDIS) was legislated. The reform will revolutionise the entire Australian disability system
- Youngcare prepared a submission in response to the NDIS Bill 2012, in conjunction with two Youngcare residents. This submission was then presented at the NDIS Senate Committee hearing in Canberra
- The one millionth dollar was distributed through the Youngcare At Home Care Grants program since beginning in Queensland in 2009
- Youngcare At Home Care Grants were launched in Victoria, with \$100,000 distributed to 23 young people with high care needs
- The Youngcare Apartments Sydney project was officially launched in November 2012 – the first Youngcare housing project outside of Queensland
- The inaugural GIO Youngcare Budgie Bolt took 429 participants out of their comfort zone and raised over \$144,000 for young people with high care needs

HOUSING UPDATE

SYDNEY PROJECT

November 2012 saw the launch of the Youngcare Apartments Sydney Project which helped to shine a bright light on the issue of young people living in aged care. The Sydney Opera House turned red for the evening, and lit up the Sydney skyline to recognise the importance of this new housing project.

Not only is this a momentous project for Youngcare, it also stands as a beacon of hope for the 7,500 young people living in aged care. The Apartments will be a replicable and viable housing model and will be more tangible evidence that change is possible in our lifetime.

The Apartments will be located in Auburn in Sydney's West, and will be home to eight young Aussies.

Youngcare will be delivering a Best Practice Model of Care and Housing for young people with high care needs. As well as having eight self-contained Apartments, it will also feature an overnight guest room, common areas for social engagement and specialised equipment.

The Project was given a significant boost with a \$1.5 million contribution towards the construction of the Apartments by the New South Wales Minister for Disability Services, John Ajaka.

The Development Application for the Apartments was lodged with Auburn City Council in May 2013. Pending Council approval, construction should

commence in 2014.

A robust community engagement plan has been developed to ensure the local community is informed as the project develops.

Youngcare is partnering with expert care provider St Vincent's and Mater Health to deliver the care at the Apartments. As well as having this reputable care provider on board, we are proud to have Lend Lease, Griffith University and Channel Nine as Project Partners. GIO is continuing their strong relationship with Youngcare, and delivered the lead gift to this project as Foundation Partner.

We're also proud to have Cox Architecture, Herbert Smith Freehills, Aurecon Engineering, Place Design Group, TTM, Butler Partners, Trish Lapsley Access Consultancy, Graham Brooks and Associates, Aecom and McCarthy Consulting Group join our Consultant Team.

We also recognise Morrison Design Partnership Architects, JK Group, Engineering Partners, Blackett Maguire + Goldsmith, Arboreport, JHA Consulting Engineers and Noel Arnold & Associates who are providing assistance.



The Sydney Project will be the first Youngcare Apartments for New South Wales



AT HOME CARE GRANTS

PREVENTING A YOUNG LIFE IN AGED CARE

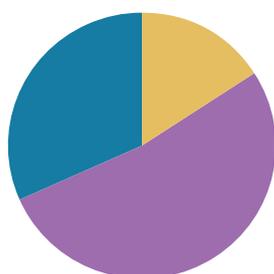
With the one millionth dollar distributed this financial year, the Youngcare At Home Care Grants have provided essential support to 217 young people with high care needs and their families since becoming available in 2009.

Beginning in Queensland, the grants were extended in New South Wales in 2011 and Victoria this financial year. They provide one-off funding for essential equipment, home modifications and emergency respite support. In 2012-13, four grant rounds were made available to young people with high care needs and their families. Two rounds were conducted in Queensland, and one each in New South Wales and Victoria. The ongoing support from Suncorp Insurance in Queensland and GIO in New South Wales has ensured these state based rounds have received the funding to distribute to those who need it most.

Each of these rounds highlighted the immense unmet need in the community for often basic, yet incredibly vital pieces of equipment, home modifications and emergency respite support. Across all four rounds, a total of \$450,000 was made available, yet over \$2,352,000 was requested. This oversubscription of over \$1,902,000 shows the urgency within the community for this essential funding. Following on from a huge oversubscription of \$642,000 in the Queensland round in October 2012, an extra \$100,000 was offered to applicants who had been identified on a priority list. In total, 112 young people with high care needs received funding across the four rounds.

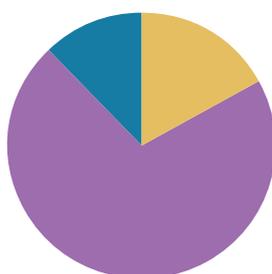
STATE ROUND	NUMBER OF APPLICANTS	SUCCESSFUL APPLICANTS	TOTAL FUNDING AVAILABLE
Queensland October 2012	105 totalling \$742,984	19	\$100,000
Queensland October 2012 Priority list	-	17	\$100,000
Victoria February 2013	62 totalling \$470,956	23	\$100,000
Queensland March 2013	64 totalling \$391,064	23	\$100,000
New South Wales April 2013	106 totalling \$747,372	30	\$150,000
TOTALS	\$2,352,376	112	\$550,000

**QUEENSLAND FUNDING ALLOCATION
OCTOBER 2012**



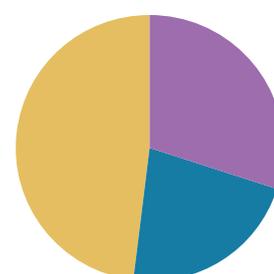
105 applicants totalling \$742,984
19 successful

**QUEENSLAND PRIORITY FUNDING ALLOCATION
OCTOBER 2012**



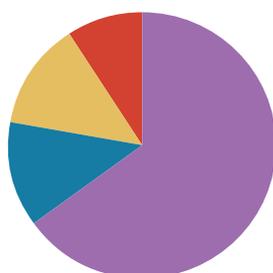
17 successful

**VICTORIA FUNDING ALLOCATION
FEBRUARY 2013**



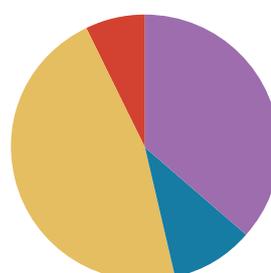
62 applicants totalling \$470,956
23 successful

**QUEENSLAND FUNDING ALLOCATION
MARCH 2013**



64 applicants totalling \$391,064
23 successful

**NSW FUNDING ALLOCATION
APRIL 2013**



106 applicants totalling \$747,372
30 successful

Equipment
 Home modifications
 Respite
 Other

RESPITE GIVES MUM AND SON A BREAK

MORGAN IS AN 18 YEAR OLD YOUNG MAN THAT LIVES FOR HIS FOOTBALL. HE FOLLOWS THE LOCAL FOOTBALL TEAM ON A SATURDAY AND LIKES TO HANG OUT AFTER THE GAME WITH THE PLAYERS AND SUPPORTERS. THE CLUB REFER TO HIM AS THEIR "NO 1 SUPPORTER". HE LIKES TO CATCH AN AFL GAME WHEN HE CAN BUT IF NOT, STAYS GLUED TO HIS FOXTEL SPORTS CHANNEL.



Like most 18 year olds, Morgan is a very social young man who likes attending the local bowling club where he has the odd drink and chats with the regulars. He loves his family and spending time with them.

Morgan has Cerebral Palsy which impacts greatly on his everyday life. He requires assistance with personal care and other activities, but focuses on the things he can do. Morgan uses a wheelchair for mobility, and loves his motorised chair as it gives him more independence.

He has a wicked sense of humour as is seen by the smile which is always on his face.

The Cerebral Palsy Support Network encouraged Cindy, Morgan's mum, to apply for the Youngcare At Home Care Grants, as an additional avenue to support the care of Morgan.

"By receiving funding for respite over the next 12 months, I know that I can have a carer look after Morgan in the school holidays for one day a week," Cindy said.

Accessing respite has allowed Cindy to keep her job which affords her time away from the house and gives her an opportunity to socialise.

"Once Morgan turned 18, there weren't any programs that ran in the school holidays that suited his needs. If I hadn't received this respite funding then I would probably have had to leave my job. Now I know that I can breathe easily for the next 12 months at least."

Morgan uses his time away from Mum to choose what it is that he would like to do for the day alongside a carer, whether it be going to the movies or heading into the city.

Morgan has a brother who also has a disability, presenting different challenges for the family.

"It is a difficult thing to look after two boys with unique disabilities and worry about the fact that you may have to lose your job as well, but thanks to Youngcare, this funding has made an incredible difference to our lives," Cindy added.

GRANT MAINTAINS INDEPENDENCE



The Apartments allow residents to live independently

VICKI WAS IN HER EARLY 20s WHEN A CAR ACCIDENT CHANGED HER LIFE IN AN INSTANT. SHE BECAME A QUADRIPLÉGIC, WITH NO MOVEMENT FROM THE NECK DOWN.

With no other options available, Vicki was forced into an aged care nursing home – an experience that saw her lose all independence and choice.

Luckily, Vicki was able to leave the nursing home and has since maintained an independent lifestyle.

Vicki lives in her own home, with support workers coming throughout the day to assist with her care requirements. Due to limited funding, Vicki is home alone in the evenings.

On two occasions, she has been burgled – alone and helpless in her bed.

Vicki applied for a Youngcare At Home Care Grant and was successful in receiving a telephone with chin controls as well as the supply and installation of external sensor lights.

While these items may not appear like much, for Vicki it means she can continue living safely in her home, and continue to live the independent life she so deserves. With the extra security, she can remain comfortable at home knowing that she can call for help if there is another intruder.

Without these essential items, Vicki would have needed to look for alternative housing, with aged care being one of the few options available.

It is only because of the grant that Vicki can look forward to many more years of living a young and independent life.

YOUNGCARE CONNECT

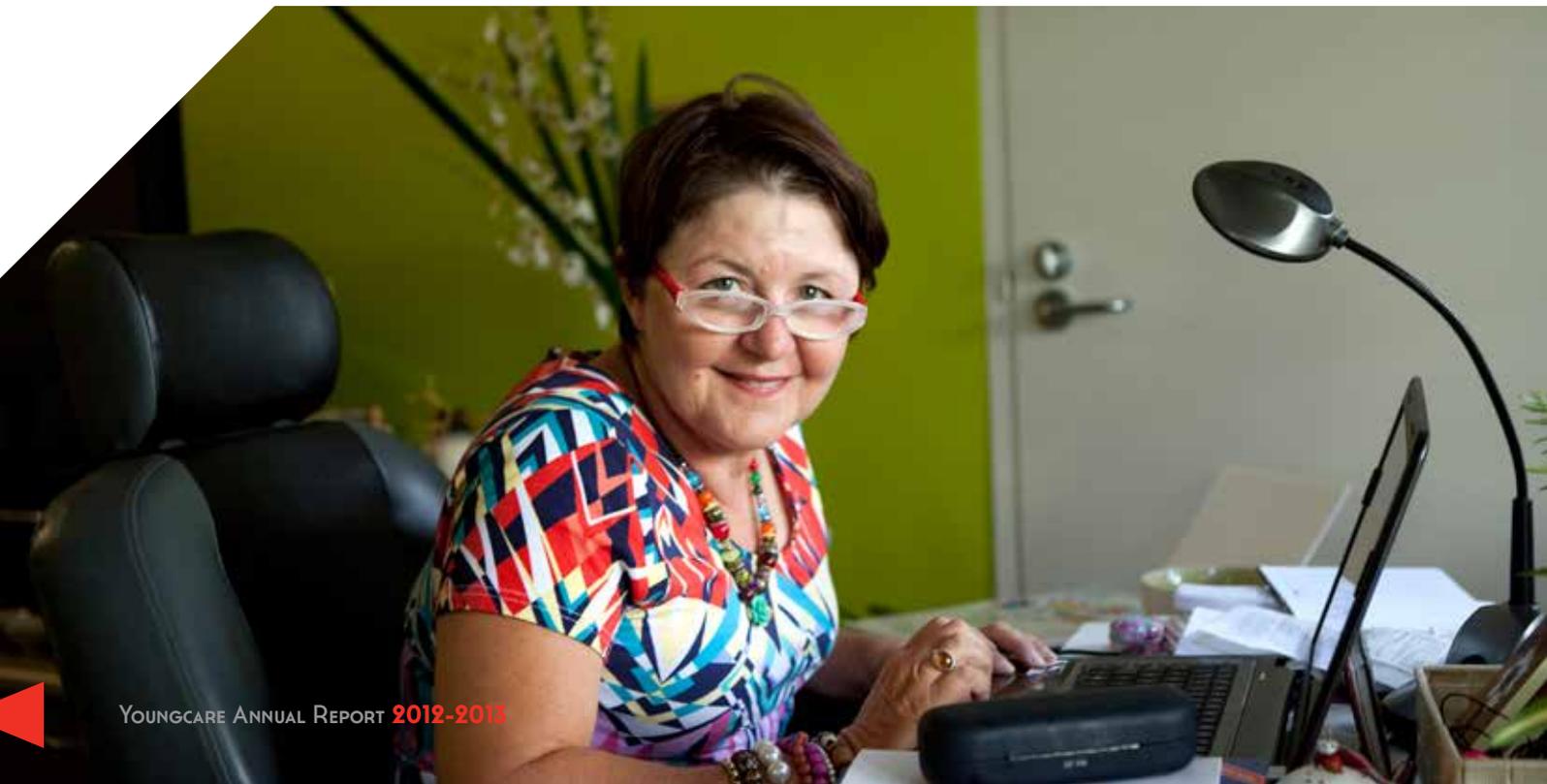
Youngcare Connect, proudly supported by Suncorp Insurance, is a national program that provides a free information and referral service to young people with high care needs, their families and carers.

Youngcare Connect provides a central service, where people speak to a Youngcare Connect Liaison Officer for support in navigating the disability system.

By connecting with the service, young people and their families are given free support and information about a range of options available. These include:

- Accommodation options
- Respite
- Local service providers
- Funding options
- Social and recreational supports
- National Disability Insurance Scheme
- Youngcare At Home Care Grants.

Julia Agostinelli at home in her Apartment



QUICK FACTS

838

The service had 838 new client contacts in 2012-13

70

An average of 70 new client contacts per month

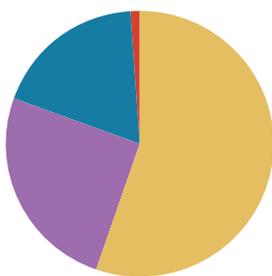
30%

An average of 30% of all calls resulted in a referral to relevant state and territory disability services, organisations and community based not for profit organisations

26%

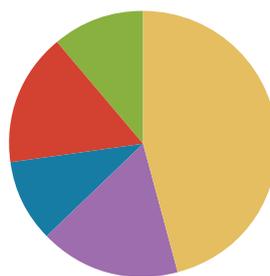
26% of calls were residential requests for Youngcare Apartments, respite and enquiries for other accommodation options

BREAKDOWN OF CALLERS



QLD (55.3%)
NSW (25.4%)
VIC (18.4%)
Other (0.9%)

TYPES OF DISABILITIES



Cerebral Palsy (17%)
Multiple Sclerosis (10%)
Acquired Brain Injury (16%)
Unknown (11%)
Other (46%)

PROVIDING HOPE AND FREEDOM

A LETTER FROM ZAINE'S AUNTY MELITA

A BIG THANK YOU GOES TO THE FLIGHT CENTRE FOUNDATION WHO, THROUGH THEIR ONGOING SUPPORT OF YOUNGCARE, WAS ABLE TO PROVIDE THE FUNDING FOR ZAINE'S BED. BECAUSE OF THEIR SUPPORT, ZAINE WAS ABLE TO MOVE INTO AGE APPROPRIATE ACCOMMODATION, AND AVOID A FUTURE IN AGED CARE.

"My beautiful nephew Zaine was a social butterfly, the life of the party, always surrounded by a million friends. He has the loudest most infectious laugh, cheekiest smile and a massive, loving heart.

At 17 years old, he moved to the big smoke of Brisbane with his best mate and found a job as a Jackaroo in Kingaroy. He was so excited to start work. He brought a car and worked on it with the help of his mate. Like all boys, Zaine loved playing under the bonnet of cars. It was his pride and joy, the first car he had ever brought and he was so proud of his achievement.

Sunday 13 August 2011 is the day that changed Zaine's, and our whole family's lives.

Zaine was taking his car for a test drive and had been working on it for weeks, getting it ready for his first day of work which was the very next day. He was driving down a back road when the road went from bitumen to gravel and he lost control. The car rolled and rolled and rolled; Zaine was thrown out of the vehicle landing a distance away from the car when it eventually came to a stop.

Zaine was rushed to the Royal Brisbane Hospital where he was unconscious - not expected to live. He stayed in ICU on life support for many months, suffering massive head injuries and other major damage.

It was touch and go on a few occasions with hospital staff preparing our family for the worst. It was the hardest thing in the world to watch a family member laying there and not being able to do anything to "fix" him. Our family struggled to financially support Zaine, but what else can family do? They pull together and get the job done and support each other.

Zaine started healing and growing stronger with his family beside him, talking to him, holding his hand and just being close by. Zaine was eventually moved to the Rehab Unit to start his long, difficult road to recovery.

Zaine is wheelchair dependent. He communicates via an iPad program, he types out his sentences and the machine speaks for him. Zaine has lost the ability to speak. He can make sounds and grunts and groans but the most important words that now come out of my nephew's mouth after three years is "I LOVE YOU"

Before we could afford to purchase those pieces of equipment, Zaine was unable to communicate. He would just lay there and look at you. You could



Zaine avoided aged care thanks to Youngcare Connect proudly supported by Suncorp Insurance

see he wanted to talk but could only manage loud, almost frightening noises. Not only was it upsetting for us to watch it was affecting Zaine. My bright, outgoing nephew was extremely frustrated and depressed, and our spontaneous boy was lost in a body that has failed to heal. He spiralled downhill very quickly with his depression and there was nothing anyone could do. He wanted his life back and he wanted out of the hospital.

Zaine became what they call "maintenance." He had completed his Rehab and had come as far as he could go. The hospital started charging us a "fee" to stay; it was more than what Zaine received on his Disability Support Pension.

Zaine had been on the waiting list for supported accommodation with Disability Services Queensland for over two years. All Zaine wanted was to move into his own place, his own room with his own things.

After a long three year, uphill battle with constant emails, phone calls, advocacy, social worker support and tears, Zaine was finally approved to move into supported accommodation and into a room to call his own. Beyond excited and happy, I could see my bright happy boy was coming back.

The only thing that was stopping us from having Zaine move into the house was the financial strain to purchase all his specialised equipment. There is a terrible lack of funding available to young adults to provide much needed medical aids and equipment. We had exhausted all avenues available to us. The last and most important piece of equipment that we couldn't find funding and certainly I could not afford to purchase myself was Zaine's hospital bed. He required a hi/lo hospital grade bed costing \$2,999 for a basic model.

We contacted every not for profit organisation we could find, but still no luck, until we contacted Youngcare Connect. Because of this phone service, Youngcare were able to facilitate funding for us to purchase the bed we so desperately needed. Without the support of Youngcare, my beautiful nephew Zaine would have lost his placement and still be in the hospital, back on another waiting list, spiralling back into depression.

All my nephew has ever wanted was to get out of the hospital and start living his life. The future is going to be hard for Zaine but with family support we can achieve everything and anything is possible for him."

Melita Pratt

LOOKING TO THE FUTURE

ON TUESDAY 21 MARCH 2013,
YOUNG AUSSIES WITH
SIGNIFICANT AND PERMANENT
DISABILITIES, THEIR FAMILIES
AND CARERS HAD NEW REASON
TO HOPE FOR A BRIGHTER
FUTURE; THE NATIONAL
DISABILITY INSURANCE SCHEME
(NDIS) BECAME LEGISLATED.

Launch sites began around the country from 1 July 2013, with full implementation anticipated by 2018-19. This reform will revolutionise the nation's entire disability system. For the first time, individuals with permanent and significant disability will receive reasonable and necessary support suited to their individual care and support needs; a complete overhaul of the inadequate approach that is currently provided.

Youngcare is proud to have contributed to the development of this ground-breaking policy which will go down in Australia's history as a game changer. In January 2013, Youngcare prepared a submission in response to the National Disability Insurance Scheme Bill 2012. This response was co-authored by two residents currently living in Youngcare Apartments. Our response covered what we recognised as key policy issues within the Bill:

- A lack of appropriate housing stock in 2019 when the Scheme operates Australia-wide is an obvious and predictable area of market failure and needs to be addressed early.
- The concept of "age appropriateness" was not referred to in the Bill

In response to our submission, Youngcare was invited to participate in the NDIS Senate Committee hearing in Canberra in March 2013. Youngcare took the opportunity to elaborate on the key issues raised in our written submission, and answer the Senate Committee's questions regarding issues faced by young Aussies with high and complex care needs.

A key focus in Youngcare's interaction with the NDIS Senate Committee was the lack of funding for capital works to build age appropriate housing, and the fact that questions regarding its resolution continue to go unanswered. Even if every young person in aged care receives their funding on 1



Betina Nevin and her mum Faye together at the Sinnamon Park Apartments

July 2019, with no age appropriate housing, there will be nowhere for them to call home, and they'll remain in aged care. As yet, the State and Federal Governments have not outlined a way to address this issue, so we are continuing to work with Government to develop an appropriate solution.

To date, Youngcare has engaged extensively with the National Disability Insurance Agency, and with Government at all levels to lift the lid on this otherwise unspoken issue. Youngcare has also undertaken a proactive media campaign to raise public awareness of the impending market failure. We know the predicted shortage in housing stock is a problem that cannot be solved by government alone. It will take the combined efforts of business, community and Government to ensure the issue of young people in aged care can be solved in our lifetime. Into the future, our work in creating a replicable and viable care and housing model for young people with high care needs will remain a key focus.

The NDIS is a reform of magnificent scale and Youngcare wholeheartedly supports its implementation. At long last, Government at all levels has come together to acknowledge the startling lack of appropriate support for Aussies aged 18 to 65 years with significant and permanent disability, and have committed to repairing this broken system.

Youngcare congratulates all those who fought to make this reform a reality. But with the full introduction of NDIS still more than five years away, we recognise that there is still a long way to go. We are not sitting on our hands and we remain committed to advocating and assisting the 7,500 young people in aged care and will continue to do so until all young people are living the young lives they deserve.



Youngcare is developing new housing models to address the issue of young people in aged care

RESEARCHING AN AGE APPROPRIATE MODEL OF CARE AND HOUSING

Through our research partnership with Griffith University, we are proud to be pioneering a consultative, and evidence based approach to the development of care and housing models for young people with significant disability. We are currently two years into the three year partnership agreement and to date, two key projects have been the focus of the work:

- The Youngcare Model of Care; and
- Evidence Based Design Specifications.

The Youngcare Model of Care is based on principles of self-determination, meaningful life roles, relationship centred, and individual needs (including human rights and person centred practice). Supported by three assessment tools (self, external and plain English), the Model represents our first age appropriate framework for the provision of care, designed specifically for young people with high and complex care needs.

Youngcare's Evidence-Based Design specifications developed in partnership with Griffith University will not only inform the disability sector, but also the property development industry (i.e. social housing, commercial development). The design specifications are based on a combination of best practice already taking place worldwide, and the advice of young people with high care needs. The design specifications will fully enable the delivery of the Model of Care within a specialist accommodation environment, which promotes a homelike ambience.

Each project will serve to inform the sector, and the public, of best practice in the provision of care and housing for young people with 24/7 care needs. Most importantly, the end product will be shaped by the most important stakeholder; the end user.

The development of viable and replicable accommodation and care models will assist Youngcare in achieving its mission to solve the issue of young people with high care needs living in aged care once and for all.

REACHING THE POLICY MAKERS

AS AN EXPERT ON ISSUES FACED BY YOUNG PEOPLE WITH 24/7 CARE NEEDS, YOUNGCARE RECOGNISE THAT AUSTRALIA'S POLICY MAKERS NEED OUR ADVICE AND FEEDBACK TO SHAPE THE REFORMS MUCH NEEDED IN THE DISABILITY SECTOR.



Jane Prentice MP and residents Bronwyn Tarlton and Hazel Morel discuss Youngcare's NDIS submission

Youngcare places significant emphasis on the importance of Government engagement to ensure young people with disability, their families and carers benefit from effective policy adjustment and implementation.

In 2012-13, Youngcare pursued extensive engagement with over 40 state and federal parliamentary members across Queensland, New South Wales and Victoria. In addition, Youngcare met with all disability Portfolio Ministers or Parliamentary Secretaries and their shadows in Queensland, New South Wales, Victoria and Federally.

Recognising the distinctly siloed approach to the provision of support to people with high and complex care needs, Youngcare has also made special effort to consult and advise representatives in sectors other than disability.

For example, the synergies between Health and Disability prompted Youngcare to connect with Queensland's Minister for Health, and with other representatives in the Health and Ageing spectrum. In an effort to reduce the number of young people transitioning from hospital to aged care after acquiring a disability following illness or injury, Youngcare is working with Queensland Health to enable alternative pathways better suited to the needs and wants of young people.

Youngcare also aims to bridge the gap between sectors by engaging higher levels of overarching government; such as Treasury and the Office of the Premier.

We appreciate that it is important to ensure each sector is working to support their own constituent base. However, relevance in services, and communication between Departments is imperative to provide economically viable and effective support nationwide.

We look forward to increasing our engagement in the coming years with Governments at all levels, and on a broad scale, to ensure we get the best outcomes possible for young people with severe and profound disability.

EVENTS AND FUNDRAISING

Youngcare has a long history of holding adventurous, innovative and daring events, which are all designed to demonstrate the importance of living a young life. Whether they involve the young or the young at heart, our events push people out of their comfort zones

and encourage everyone involved to spread the message about the injustice of young people living in aged care. We thank everyone who has been involved in Youngcare events this financial year. Your support means we can continue our mission to get young people out of aged care.

THE GIO YOUNGCARE BUDGIE BOLT

The 2013 GIO Youngcare Budgie Bolt saw 429 brave blokes and gutsy gals run through Brisbane and Sydney in nothing but their Budgy Smugglers (smugglettes for the girls!) This inaugural fundraising event followed on from the success of the smaller DT5000, which was held in 2011 and 2012 by members of Youngcare's Founders and their close friends.

This massive fundraising and awareness campaign generated community and corporate support, with the overall fundraising effort reaching \$144,444.

Not only did the event achieve an enormous fundraising effort, it also raised awareness about the issue of young people living in aged care. Over 8,188,000 Australians were reached through media coverage, achieving 77 media clips with some key coverage coming from *The Today Show*, *Sydney Morning Herald Online*, *Daily Telegraph Online*, *The Sunday Mail* and *4BC*. The advertising value equivalent of this traditional media coverage equated to \$366,386.

Sponsors of the event included Budgy Smuggler, Triple M and mX, as well as seeing GIO as the naming rights sponsor for the Sydney event.

Brave Bolters donned their Budgy Smugglers and Smugglettes to raise over \$144,000 for Youngcare



BOLTING TOWARDS A BETTER FUTURE FOR YOUNG PEOPLE WITH HIGH CARE NEEDS



John Ryan and the team from Cold Hard FACS were the highest fundraisers at this year's GIO Youngcare Budgie Bolt.

The team, made up of colleagues and friends of the NSW Ageing, Disability and Home Care Department, were motivated to support the Youngcare mission.

"Keeping younger people out of nursing homes is a seriously important cause," John said.

"Participating in the Budgie Bolt was easy and we thought it would be edgy enough to motivate our friends and colleagues to pitch in and support a worthwhile cause."

To reach their enormous fundraising result of nearly \$12,000, the Cold Hard FACS employed some targeted tactics.

"We set up a fundraising page, posted some lame pictures of ourselves 'in training' and emailed it to all our friends, colleagues and relatives.

"We made a point of thanking people as soon as they donated and gave regular updates to everyone we had asked whether they had donated or not. The momentum built over time," John said.

The generosity was evident, with the Chief Executive of the Department helping to boost their efforts with a \$5,000 donation.

"It was an outstanding team 'bonding' exercise for the people in our office, including the runners, supporters and the people who donated. People were literally talking about it for weeks," John added.

We wish to extend a huge thank you to all participants of the inaugural Youngcare Budgie Bolt, and congratulate the Cold Hard FACS on their tremendous fundraising efforts.



The trekkers celebrate after arriving at the Geo Centre of Australia

YOUNGCARE SIMPSON DESERT CHALLENGE 2013

THE YOUNGCARE SIMPSON DESERT CHALLENGE RETURNED FOR 2013 AND SAW 14 STOIC SUPPORTERS BRAVE THE DESERT AND RAISE MUCH NEEDED FUNDS AND AWARENESS FOR YOUNG AUSSIES LIVING IN AGED CARE.

This was no ordinary challenge – these supporters battled the elements, from searing heat to biting cold nights, and crossed over 300km through the geographical centre of Australia. It was a constant mental and physical battle for the trekkers, as they pushed themselves to their limits over nine days in May 2013.

Not only did the trekkers face a gruelling training regime to ensure they were prepared for the uncertainties of the Desert, they also faced a mammoth individual fundraising target. Through their collective fundraising efforts, the trekkers raised an incredible \$644,328 for young Aussies in need. Since facing these extreme hardships, the trekkers have become strong Youngcare advocates and will go down in history as some of the bold few to have conquered the Desert.

Again, this event received a high level of awareness throughout the campaign for the issue. A media launch was held in Sydney's Wynyard Park in January, and received media coverage by some of Australia's most well-known outlets, including *ABC News Breakfast*, *The Australian online*, *Daily Telegraph online* and *Herald Sun online*. Overall, the marketing campaign delivered an advertising value of \$84,282.



The 14 trekkers raised over \$644,000 for young people with high care needs

TREKKING REACHES NEW HEIGHTS

Nick Gardner, the Managing Director of FK Gardner & Sons Group, was one of the trekkers to take on The Youngcare Simpson Desert Challenge 2013.

What began as a friendly bet between mates, ended with Nick reaching new fundraising heights, raising over \$135,000 for young Aussies with high care needs.

So how did Nick conquer the 300km Desert crossing as well as smashing his \$100,000 fundraising goal?

"Having the personal drive and commitment to train and participate in such an event and to get behind the challenge of raising money for such a good cause was a personal goal of mine.

"The FKG Family (consisting of over 800 staff) participated in various fundraising activities to help me achieve my goal," Nick said.

With a range of activities including offering Nick's services as a 'Slave for a Day' to the highest bidder; raffling off a children's cubby, custom built by FKG; and even offering staff extra annual leave days for the highest offer, staff members became engaged in Nick's journey with Youngcare.

"I was personally overwhelmed and humbled by the messages of support and money raised by the FKG Family for such a worthy cause," Nick said.

"The sense of personal achievement both physically and mentally in participating in such a challenge and the awareness that brings back to what Youngcare are all about is truly gratifying.

"The whole experience has really highlighted to me how important it is for charities such as Youngcare to exist to help those that are so easily forgotten in our society," Nick added.

Not only did Nick conquer the Desert and surpass his fundraising goal, he also had the satisfaction of fulfilling the bet.

"Winning the bet with my staff was just icing on the cake," he said.

GRUELLING TREK CONQUERS GOALS

Meg Ockleshaw conquered the unexpected twists and turns of the Simpson Desert Challenge 2013, and along the way, raised over \$38,000 for young people with high care needs.

As the Marketing and Events Manager at NAB Queensland, Meg swapped the city life for the rugged terrain of the Desert.

"Some days I was almost dragging myself along," Meg said.

"I hadn't realised there would be no flat surfaces in the desert. It was all soft dunes and that was unbelievably hard work at times."

Despite a strict training program in the lead up to the trek, the desert landscape can change in an instant – from scorching hot temperatures to torrential rain.

"All we wanted to do was sleep, but there was no shelter from the rain except for a tiny annex so we had to bunker down for the night.

"The next day, we came together as a strong group and thought if we could survive that, we could do anything."

Remembering why they were pushing themselves to their limits was a huge motivator for the team.

"During tough moments, I'd think about the young people living in aged care and what we were achieving and it kept me going," Meg reflected.

To reach her enormous fundraising effort, Meg's employer proved to be an invaluable support, encouraging her along the way to smash her goal.

After such a gruelling trek, the conclusion provided a mixture of emotions.

"Once we reached Birdsville, I couldn't believe that I'd done it.

"It was a real mixture of relief, sadness and pride," Meg added.

To all of The Youngcare Simpson Desert Challenge 2013 trekkers, congratulations on your amazing fundraising and physical efforts. Your support has made a profound impact on the lives of young Aussies in need.



Apartment residents Hazel Morel and Tim Martin with Carolyn Martin at One Night for Youngcare

ONE NIGHT FOR YOUNGCARE

It was only one night, but through the collective effort of 411 community supporters, \$121,737 was raised for young Aussies with high care needs. On 31 May 2013, Brisbane was treated to an exclusive evening of high end fashion and entertainment as premier venue Bacchus hosted a night to remember. Organised with the help of dedicated supporter Alesia De Luca and stylist Liz Golding, guests were treated to a fashion show, dance extravaganza and music by ARIA award winning artist Katie Noonan. Australian Cricket Hall of Famer Ian Healy hosted the evening.

This event would not have been possible without the generosity of the 2013 sponsors, supporters and Fashion on Show designers.

RIBS & RED

Brisbane's Story Bridge and Sydney's Opera House were the backdrops for the Ribs & Red events, a long lunch and annual networking opportunity for some of the cities' high flyers. November 2012 saw 202 businessmen come together and rally their support for the Youngcare cause in Brisbane. It was Sydney's turn in March 2013, and 188 businessmen attended the first event for Sydney. With the Today Show's Karl Stefanovic speaking at both events, the who's who of both cities showed their support for Youngcare. Through their generosity, a combined total of \$171,963 was raised.



The Youngcare Ribs & Red Lunch was held under the Story Bridge in Brisbane

INDIVIDUAL GIVING

TRADITIONAL FUNDRAISING ACTIVITIES INCREASED IN THE 2012-13 FINANCIAL YEAR. THIS INCLUDED THE INTRODUCTION OF ONE NEW APPEAL AND A ROBUST DONOR COMMUNICATIONS PLAN TO INCREASE RETENTION AND CONVERSION.

APPEAL	RESPONSE RATE	FUNDS RAISED
Christmas	18.6%	\$100,898
Autumn	14.2%	\$22,065
Tax	10.3%	\$183,814

The 2013 Tax Appeal is Youngcare's highest fundraising appeal to date. A retention program was introduced to engage and thank current donors. A donor survey was distributed and provided strategic insights into our current donor profiles, fundraising and communication activities. Through general, one-off gifts from donors, \$57,104 was raised. These donations were separate to specific appeals.



Youngcare resident Tina Radley moved into the Gold Coast Apartments this year

COMMUNITY AND CORPORATE SUPPORT

Support from community and corporate partners has always been the lifeblood of Youngcare.

Without their commitment and dedication to the cause, our work simply would not be

possible. It is through grassroots support and awareness that will see the issue of young people living in aged care solved in our lifetime. We extend a heartfelt thanks to all supporters who have helped us in 2012-13.

BENEFICIARY EVENTS THE LIFEBLOOD OF YOUNGCARE

Every year, we are overwhelmed by the support of the community in raising funds and awareness about the issue of young people living in aged care. Throughout the year we have a variety of fantastic beneficiary events, ranging from small office fundraisers, to major events including the Bruce Lynton Ball and the Ipswich 100. Regardless of size, each event engages the community and helps to spread the word. Through community and beneficiary events, \$325,525 was raised for Youngcare in 2012-13.

Beneficiary events help to capture the community spirit as well as the essence of what Youngcare stands for. One such event was a community games day, held by nurse Cheryl. Working in a hospital, Cheryl personally saw young people with high care needs facing the prospect of living a young future in aged care. Through the Games Day, attendees were encouraged to donate to Youngcare, and also find out about the cause. The event was also attended by the sister of one of our Youngcare residents. By engaging the local community through fun and young activities, Cheryl helped to capture the importance of living a young life and revelling in freedom – all of the things Youngcare stands for.

Ongoing beneficiary events allow Youngcare's message to spread throughout the community, while maintaining the regular support of groups



The Bridge Day Fundraiser has become an annual beneficiary event to support young people with high care needs

and individuals. Beris Conry, David Conry's mother, along with her close friends have been holding an annual Bridge Day Fundraiser since 2005. The original event was in support of Shevaune, however due to its great success, it has become an annual event. The event has seen up to 150 ladies attend, and features a high tea, champagne lunch, raffles and stalls, as well as Bridge. This year, the generosity of the ladies group successfully raised \$7,879.

The Tony O'Brien Cricket Day is another event which provides ongoing support to Youngcare. Tony has an acquired brain injury, and each year the annual cricket day raises much needed funds for Youngcare as well as ongoing support for Tony. In 2012-13, the event raised \$2,859 as well as a donation of a signed Australian Cricket Team Bat as a raffle item.

We would like to thank all of our community and beneficiary event holders for their support throughout the year – we couldn't do it without you.

VOLUNTEERING FOR CHANGE



IT IS THROUGH VOLUNTEERS' SELFLESS COMMITMENT OF TIME AND EXPERTISE YOUNGCARE CAN CONTINUE TO GROW.

WITH 246 VOLUNTEERS REGISTERED THROUGHOUT AUSTRALIA, THEIR SUPPORT AND ASSISTANCE IS TRULY APPRECIATED.

As well as our community and beneficiary event organisers, volunteers play an invaluable role in ensuring the ongoing success of Youngcare. Whether it's support at events, or helping out with office duties, we want to extend a huge thank you to all of our volunteers. It is through their selfless commitment of time and expertise Youngcare can continue to grow. With 246 volunteers registered throughout Australia, their support and assistance is truly appreciated.

Tim began volunteering in Youngcare's head office in November 2012. His volunteering efforts were to support Youngcare's work in creating age appropriate accommodation, as well as gaining practical experience. Volunteering for half a day every week, Tim has assisted with a range of administrative tasks including mail outs, assisting with promotional materials, event assistance and data entry. His flexibility to assist with a range of duties has seen Tim's regular volunteering become an important asset for Youngcare, as well as seeing his confidence and skill level improve. Thanks Tim!



CORPORATE SUPPORT

THE SUPPORT OF OUR CORPORATE PARTNERS CONTINUES TO GROW AND THEIR SUPPORT HAS BEEN INVALUABLE IN ENSURING THE CONTINUED SUCCESS OF OUR PROGRAMS AND EVENTS.

Our corporate partners have allowed us to continue to create change for young Aussies with high care needs. Their support also sees the Youngcare cause being spread to a wider audience. We would like to say a huge thank you to our new corporate supporters. It is because of you we are able to grow our programs and reach more young Aussies in need.

SUNCORP INSURANCE

Suncorp Insurance have been long-term supporters since 2007. Suncorp Insurance are the proud supporters of Youngcare Connect, ensuring this service can remain staffed to provide support and information to young people with high care needs, their families and carers. They also provide funding for the At Home Care Grants program in Queensland. Suncorp Insurance's support reaches far wider, with their staff being committed advocates to the Youngcare cause and helping to create a future where all young people live the young lives they deserve.

GIO

GIO have been integral to Youngcare's expansion into New South Wales. They are the key supporter of the At Home Care Grants program in New South Wales, providing essential funding to families who need it most. They have made the lead gift to the Youngcare Apartments Sydney Project, ensuring that age appropriate housing is made available to eight young people with high care needs, as well as shining a bright light on the issue of young people in aged care. GIO were the naming rights sponsor of the Sydney Budgie Bolt. They create opportunities for staff to engage with the cause and assist with Youngcare events.

Suncorp Group employees Chris McHugh, Di Retchford and Paul Smeaton took part in the Simpson Desert Challenge 2013



CHRIS McHUGH
EXECUTIVE GENERAL MANAGER,
STATUTORY PORTFOLIO,
SUNCORP COMMERCIAL INSURANCE
DISCUSSES THE PARTNERSHIP
BETWEEN YOUNGCARE AND THE
SUNCORP GROUP.

"As one of Australia's largest providers of personal injury insurance, the Suncorp Group works closely with injured people on a daily basis to assist with their care and rehabilitation following motor vehicle and workplace accidents.

From this first-hand experience, we are acutely aware of the lack of appropriate care and accommodation for many young people with 24/7 care needs.

Like Youngcare, the Suncorp Group believes that all Australians deserve to live young, dignified, and fulfilling lives.

All young people with high care needs should have choice in accommodation, be able to interact with other people their age and have access to age-appropriate care.

This is why the Suncorp Group is a long term supporter of Youngcare.

The Suncorp Group has been a proud partner of Youngcare since 2007. Through our brands, Suncorp Insurance and GIO, we have helped Youngcare in so many ways.

The partnership with Youngcare is greatly cherished by the Suncorp Group and based on a number of sponsorships, joint initiatives and staff involvement. These include:

- Support for Youngcare Connect, the phone service for young people with high care needs and their families and carers. Since its inception in 2010 this service has connected thousands of people with valuable information and support services.
- Support for Youngcare's At Home Care Grants in NSW to assist young people with 24/7 care needs who are living at home and are at risk of entering aged care. Since partnering with Youngcare, GIO has delivered over \$400,000 in grants.
- Support for Youngcare's challenge events. This year several Suncorp staff participated in the Youngcare Simpson Desert Challenge.
- Support Youngcare in raising much needed funds through radio appeals and other events.

We commend Youngcare on their work this year and look forward to continuing our partnership in the future."

We would like to extend a huge thank you to the ongoing generosity and commitment of our corporate supporters. You are helping to bring hope, choice and independence to young people with high care needs.

CORPORATE SUPPORTERS INCLUDE:

AECOM
ASX-Thomson Reuters Charity Foundation
Aurecon
Bennett & Francis
Biggs Marjorie
Bizzell Capital Partners Pty Ltd
Bruce Lynton - BMW Dealer Group
Butler Partners
Carter Newell
Charities Aid Foundation
Coca-Cola Amatil
Colette
Collins Foods Group
Coopers Brewery Foundation
Countrywide
Cox Architecture
De Luca Corporation Pty Ltd
Dell Australia
Duke Foundation
eftpos
E-Web Marketing
Exclusive Tyres Distributors
EY
FK Gardner & Sons
Flannery Foundation
Flight Centre Foundation
Foresters Community Finance
Gambling Community Benefit Fund (QLD Govt)
German Teachers Branch of the MLTQ
GIO
Girl's Ball Committee
Gold Coast City Council
Goldburg Family Foundation
Graham Brooks Associates
Griffith University
Hatch Pty Ltd
Herbert Smith Freehills
HopgoodGanim
ICAP Australia Pty Ltd
IKEA Logan
Jones Lang LaSalle Corporate Property Services Pty
JW Bell & Associates Pty Ltd
KBH Solutions
Lend Lease
Link Market Services
Lions Club of Moggill - Mt Crosby
Macquarie Group
Marcia's on Montague
Master Builders
May And Stanley Smith Charitable Trust
McCarthy Consulting Group
Monash University
NAB
Network First
New South Wales Government
Perpetual Trustee Company Limited
Pilot Partners
Place Design Group
Pospos
Qantas
QCWA - State Office
Queensland Government
Radical Australia
Robert Bird Group
Rocla Pipeline
Savills
Servcorp
SMS Management & Technology
St John's College
Stan & Maureen Duke Foundation
Stuart Alexander
Suncorp Insurance
Suzuki
Tattersalls Club Brisbane
The Haggarty Foundation
The Trust Company
Transdev
Trish Lapsley Access Consultancy
& Occupational Therapy Services
TTM
TV Shopping Network
United Way Sydney
The University of Queensland
Veolia
Waterfront Place



TESTIMONIALS

FLIGHT CENTRE FOUNDATION

"The Flight Centre Foundation's partnership with Youngcare has grown over the past 18 months to be an incredibly rewarding one for us and we hope Youngcare feel the same.

The team at Youngcare are willing to go above and beyond to help engage our people in their quest to find age appropriate care solutions for young people with high care needs. By openly sharing their goals and challenges, as well as involving us in as many volunteer opportunities and events as they can, our people have come to truly understand and embrace Youngcare's cause. We certainly have seen an increase in Workplace Giving in line with this understanding.

Nothing shows this more than our recent privilege to help out Zaine. When Youngcare called and shared Zaine's story, we immediately knew that this was something really important - the team would not ask otherwise - so we did our best to access some funds. Zaine's story has touched the hearts of the people of Flight Centre, in turn increasing the desire to help where we can.

We consider Youngcare part of our Flight Centre family and vice versa. You know you have a pretty strong relationship when your Global and Australian CFOs are willing to run the streets of Brisbane in their swimwear in support! We look forward to continuing to build on this partnership and helping Youngcare face their challenges of the future."

Anita Russell, Foundation Manager,
Flight Centre Foundation

Flight Centre were the highest fundraising team at the Youngcare Budgie Bolt

ERNST&YOUNG

"EY people in Brisbane have been supporting Youngcare and over the last year, our relationship has become increasingly strong and continues to develop. The Youngcare team really appreciate the lengths that our people go to in order to support the cause.

Youngcare provides regular updates so our people understand the importance of the work that is being achieved. We have some great things planned for the next year and are excited to continue our support of Youngcare."

Ric Roach, Partner, EY



EY staff members held the 'AmEYzing Race' and raised over \$10,000 to support Youngcare

TRUSTS AND FOUNDATIONS

YOUNGCARE CONTINUES TO BE THE RECIPIENT OF FUNDS FROM A NUMBER OF SUPPORTIVE TRUSTS AND FOUNDATIONS.

Resident Diane Pidd at home in her Apartment

These funds are allocated to continue Youngcare's work for young people with high care needs, particularly supporting the At Home Care Grants and building projects. Special mention goes to The Haggarty Foundation for supporting the Sydney Project, Perpetual Trustee Company Limited for contributing to the At Home Care Grants, the Flight Centre Foundation for generously contributing to continue Youngcare's work and to The Trust Company for contributions to research. Thank you to all of our Trusts and Foundations for committing to the issue of young people living in aged care.



STATEMENT OF COMPREHENSIVE INCOME
YEAR ENDED 30 JUNE 2013

	Notes	2013 \$	2012 \$
Revenue from Continuing Operations	4 (a)	4,511,862	4,374,367
Other Income	4 (b)	409,316	575,961
Less	4 (c)	3,805,836	4,042,012
Operating Expenses			
Net Surplus before Income Tax Expense		1,115,342	908,316
Income Tax Expense	5	-	-
Net Surplus after Income Tax Expense	16	1,115,342	908,316
Other Comprehensive Income		-	-
Total Comprehensive Income Including Net Surplus After Income Tax Expense	16	1,115,342	908,316

In the current year \$1,847,149 (2012: \$280,668) was received by Youngcare acting as an agent in relation to the Gold Coast and Sydney Apartments, which, under Australian Accounting Standards was not reported as revenue.

BALANCE SHEET

AS AT 30 JUNE 2013

	Notes	2013 \$	2012 \$
CURRENT ASSETS			
Cash assets	6	10,411,518	7,347,635
Receivables	7	337,456	122,542
Prepayments and other assets	8	85,726	76,671
TOTAL CURRENT ASSETS		10,834,700	7,546,848
NON-CURRENT ASSETS			
Intangible Assets	9	38,452	42,722
Fixed Assets	10	2,117,092	2,211,069
TOTAL NON-CURRENT ASSETS		2,155,544	2,253,791
TOTAL ASSETS		12,990,244	9,800,639
CURRENT LIABILITIES			
Payables	11	400,615	344,825
Deferred Income	12	2,832,056	817,738
Provision for Employee Entitlements	13	68,650	64,495
TOTAL CURRENT LIABILITIES		3,301,321	1,227,058
NON-CURRENT LIABILITIES			
Interest Bearing Liabilities and Loans	14	500	500
TOTAL NON-CURRENT LIABILITIES		500	500
TOTAL LIABILITIES		3,301,821	1,227,558
NET ASSETS		9,688,423	8,573,081
MEMBERS' FUNDS			
Members Contribution	15	40	40
Retained Surplus	16	9,688,383	8,573,041
TOTAL MEMBERS' FUNDS		9,688,423	8,573,081

CASH FLOW STATEMENT

YEAR ENDED 30 JUNE 2013

	Notes	2013 \$	2012 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from donations & fundraising events		6,459,999	4,891,558
Payments to suppliers and employees		(3,727,435)	(3,590,193)
Sundry income received		48,000	61,350
Interest Received		304,913	326,969
Interest Paid		(33)	(40)
NET CASH FLOWS FROM OPERATING ACTIVITIES	6	<u>3,085,444</u>	<u>1,689,644</u>
CASH FLOWS FROM INVESTING ACTIVITIES			
Payments for Intangibles		(7,527)	(7,996)
Payments for Investments		-	(248,117)
Proceeds from Investments		-	379,597
Payments for Property, Plant and Equipment		(14,034)	(56,452)
NET CASH FLOWS FROM INVESTING ACTIVITIES		<u>(21,561)</u>	<u>67,302</u>
CASH FLOWS FROM FINANCING ACTIVITIES			
Repayment of Borrowings		-	-
NET CASH FLOWS FROM FINANCING ACTIVITIES		<u>-</u>	<u>-</u>
NET INCREASE/ (DECREASE) IN CASH HELD		3,063,883	1,756,676
Add opening cash brought forward		7,347,635	5,590,959
CLOSING CASH CARRIED FORWARD	6	<u>10,411,518</u>	<u>7,347,635</u>

THANK YOU FOR YOUR CONTINUED SUPPORT.
EVERY YOUNG PERSON DESERVES TO LIVE A YOUNG LIFE.



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